

## <u>Terms and Conditions for Maybank One-Month Instalment Waiver Promotion</u> ("Promotion")

- 1. This Promotion is only available to principal Maybank Credit cardmembers ("Cardmembers") from 1 August 2025 to 30 September 2025 ("Promotion Period").
- 2. To be eligible for this Promotion, Cardmembers must during the Promotion Period fulfill both the following requirements:
  - a) Charge a minimum amount of \$\$500 to a Maybank Credit Card ("Card") for purchases made at any Participating Merchant (but excluding transactions specified in clause 5 below) ("Required Amount") during the Promotion Period with 24 or 36 months Maybank 0% Instalment Payment Plans ("IPP") ("IPP Transactions"); and
  - b) Register for the Promotion via the Maybank TREATS SG Mobile App ("TREATS Mobile App") under Privileges > Highlights > Unlock One-Month Free IPP Promotion Registration. Cardmembers who successfully register for this Promotion will receive an eCoupon evidencing their registration for this Promotion in their TREATS Mobile App wallet. Such eCoupon will be valid throughout the Promotion Period. For avoidance of doubt, the eCoupon does not constitute confirmation of eligibility for Waiver.
- 3. A Cardmember that meets the requirements in clause 2 above ("Eligible Cardmember") will, subject to the terms herein, be entitled to a waiver of IPP one-month instalment for up to \$\$100, to be calculated in the formula set out below ("Waiver") per merchant per Cardmember.

$$\frac{Transaction Amount}{Month of IPP} = Waiver amount (Capped at S$100)$$

(Kindly note that the Waiver amount is capped at S\$100. Any excess amount shall remain payable by Cardmembers.)

- 4. For the purposes of this Promotion, a "Participating Merchant" refers to the Beauty & Wellness merchants and its respective outlets participating in Maybank 0% Instalment Payment Plan as set out in <a href="https://www.maybank2u.com.sg/iwov-resources/sg/pdf/cards/merchant-list-beauty-wellness.pdf">https://www.maybank2u.com.sg/iwov-resources/sg/pdf/cards/merchant-list-beauty-wellness.pdf</a>
- 5. Transactions which will not be taken into account to determine if the Required Amount is met include (but are not limited to):
  - a) Any transaction deemed by Maybank at its sole discretion to be of a business and/or corporate nature;
  - b) Online transactions;
  - c) Any refunded, disputed, unauthorised or fraudulent retail purchases as well as Goods and Services Tax (GST);
  - d) Any monthly instalments under any existing monthly IPP; and



- e) Any other transaction which Maybank may reasonably determine to be unsuitable to, or should not, be counted towards the Required Amount.
- 6. Only IPP Transactions will be taken into account to determine if the Required Amount is met.
- 7. All IPP Transactions must also be posted to the Cardmember's Card account no later than 7 October 2025, 11:59pm to be taken into account for this Promotion.
- 8. IPP Transactions charged by a supplementary cardmember(s) (if any) to the principal Cardmember's corresponding Card may also be considered to determine if the Requirement Amount is met.
- 9. The Waiver is limited to the first 150 Cardmembers, on a first-come, first-serve basis.
- 10. Eligible Cardmembers will be informed via the TREATS Mobile App that they are eligible for the Waiver latest by 31 October 2025. Except for notifications to the Eligible Cardmembers via the TREATS Mobile App as set out above, Maybank is not obliged to enter into any correspondence with any person on any matter concerning the Promotion.
- 11. The Waiver will be automatically credited to the Eligible Cardmember's Card account by 1 December 2025.
- 12. The Waiver earned can only be used to settle the Card transactions incurred on the Eligible Cardmember's own Card.
- 13. Promotion is not valid in conjunction with other Maybank offers, promotions, in-house offers, discount cards, loyalty programmes and vouchers, unless otherwise stated by Maybank.
- 14. Waiver is not transferable, so any accumulated Waiver will be forfeited if the Card account is terminated for whatever reason, whether by the Cardmember or otherwise.
- 15. Maybank reserves the right to reverse, restructure, and/or forfeit the Waiver awarded to a Cardmember by debiting the Cardmember's Card account accordingly in the event:
  - a) any transaction counted towards the Required Amount is (in full or in part) invalid, cancelled or reversed (in full or in part) by any party for any reason;
  - b) any transaction counted towards the Required Amount is (in full or in part) found to be used for other Maybank promotions or found to be a transaction that should not be counted towards the Required Amount;
  - c) the Cardmember's Card account is closed, suspended or not in good standing at any point during the Promotion Period or before the Waiver is credited;
  - d) the Cardmember is not entitled to the Waiver for any reason whatsoever; or
  - e) it is determined by Maybank that the Cardmember has breached one or more of the terms and conditions of this Promotion.
- 16. In addition to Clause 15, should there be an early termination of the Cardmember's IPP, Maybank reserves the right to charge a termination fee of S\$100 to the Cardmember's Card account or deduct it from any account the Cardmember holds with Maybank.



- 17. Maybank reserves the right to replace, exchange, vary or substitute the Waiver at its sole discretion without prior notice or liability to any person.
- 18. Maybank has the sole discretion to exclude any person from participating in this Promotion and Maybank's decision on all matters relating to this Promotion (including the awarding of the Waiver) shall be final, conclusive and binding on all Cardmembers.
- 19. Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by the Cardmember and/or any other person by reason of, arising from or in connection with this Promotion, any incorrect Waiver being awarded to a Cardmember in respect of any transaction due to any reason whatsoever or howsoever and/or transactions which are processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction or for any other reason.
- 20. Cardmembers consent under the Personal Data Protection Act 2012 to the collection, use and disclosure of their personal data by/to Maybank and such other third party as Maybank may reasonably consider necessary for the purpose of this Promotion, and confirm that they agree to be bound by the terms of the Maybank's Data Protection Policy, a copy of which can be found on www.maybank2u.com.sg.
- 21. Maybank reserves the right at its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time, or withdraw, suspend or discontinue this Promotion at any time without notice or liability to any person.
- 22. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to this Promotion, these terms and conditions shall prevail.
- 23. All prevailing and relevant Card terms and conditions and/or agreement, the 0% Instalment Plan Terms and Conditions available at <a href="https://www.maybank2u.com.sg/en/personal/cards/card-services/short-term-financing/ipp.page">https://www.maybank2u.com.sg/en/personal/cards/card-services/short-term-financing/ipp.page</a>, together with the Maybank TREATS Mobile App Terms and Conditions, shall apply. For full details, please visit <a href="https://www.maybank2u.com.sg">https://www.maybank2u.com.sg</a>.