



Terms and Conditions for Maybank Pawfect Circle x Shopee Pets eVoucher Campaign
("Promotion")

1. Definitions

"Account" refers to a personal Singapore-issued Maybank Card account maintained by the Maybank Cardmember which has not been terminated and is determined in the sole discretion of Maybank to be in good standing.

"Eligible Cardmember" refers to a Maybank Cardmember who meets the requirements in Clause 2 and is eligible to receive a Redemption Item.

"Maybank" refers to Maybank Singapore Limited.

"Maybank Card" refers to a personal Singapore-issued Maybank Credit or Debit Card.

"Maybank Cardmember" refers to selected principal Maybank Credit and/or Debit cardmembers who have received an electronic mailer or Push Notification from Maybank TREATS SG App (**"TREATS SG App"**) invitation directly from Maybank to participate in this Promotion and whose card accounts have not been terminated and are in good standing as determined by Maybank. The electronic mailer and/or SMS invitation is non-transferable.

"Promotion Period" refers to the period from 10 July 2026 to 31 July 2026.

"Redemption eCoupon" refers to the eCoupon issued by Maybank to the Maybank TREATS SG Mobile App wallet of applicable Eligible Cardmembers which they may use to redeem the corresponding Redemption Item.

2. Pawfect Circle Promotion

- 2.1 To be eligible to redeem one (1) S\$5 Shopee Pets eVoucher (**"Redemption Item"**), Maybank Cardmembers must be amongst the first 180 Maybank Cardmembers to participate in Promotion during the Promotion Period.
- 2.2 To participate in this Promotion, Maybank Cardmembers must fulfill all the following requirements:
 - a) Download (if not already downloaded) and login to Maybank TREATS SG App;
 - b) Allow Notifications (if not already allowed) for the TREATS SG App;



- c) Register for the Promotion during the Promotion Period via the TREATS SG App under Privileges > Promotions > Pawfect Circle Programme. Maybank Cardmembers who have successfully registered for this Promotion will receive a registration eCoupon ("**Registration eCoupon**") evidencing their registration for this Promotion in their TREATS SG App wallet. The Registration eCoupon will be valid throughout the Promotion Period.

3. Redemption of Redemption Item(s)

- 3.1 Each Eligible Cardmember shall be entitled to receive no more than one Redemption Item under this Promotion.
- 3.2 The Redemption Items are available while stocks last and are not exchangeable for cash, rewards points, credit or in kind in all cases, whether whole or in part. Maybank reserves the right to replace, exchange, vary or substitute the Redemption Items at its sole discretion without prior notice or liability to any person .
- 3.3 Eligible Cardmembers will be informed via the TREATS SG App that they are eligible to redeem a Redemption Item. The Redemption eCoupon for the redemption of the Redemption Item will be sent to the Eligible Cardmembers via the TREATS SG App by 10 August 2026. Except for the aforesaid notifications, Maybank is not obliged to enter into any correspondence with any person on any matter concerning the Promotion.
- 3.4 Each redemption must be in accordance with these terms and conditions, the Redemption eCoupon and the terms and conditions of the merchant.
- 3.5 Any Redemption Items not redeemed within the prescribed redemption period indicated on the Redemption eCoupon shall be forfeited and any Eligible Cardmember whose Redemption Item has been forfeited shall not be entitled to any payment of compensation or replacement notwithstanding any claims of not having received the Redemption eCoupon or notification. Strictly no extension or change of time will be allowed if the Eligible Cardmember does not redeem the Redemption Item within the redemption period indicated on the Redemption eCoupon.
- 3.6 Eligible Cardmembers shall accept the Redemption Items "as is". Maybank is not the supplier of the Redemption Items or any related goods and services (the supplier of the Redemption Items or any goods and services shall be referred to as the "merchant") and makes no representation or warranty whatsoever as to the quality, merchantability



and/or the fitness of purpose of the Redemption Items and any goods and services provided and assumes no liability or responsibility therefor or for the acts or defaults of the merchant for any non-delivery, non-performance or defects in the Redemption Items or goods and services. Maybank is not an agent of the merchant. Any dispute over the Redemption Item and any goods and service(s) should be resolved directly between the Eligible Cardmember and the merchant.

- 3.7 In the event the Redemption eCoupon is lost, misused, stolen or misplaced, the Eligible Cardmember shall not be entitled to a replacement Redemption eCoupon unless otherwise agreed by Maybank at its sole discretion. Where Maybank decides to issue a replacement Redemption eCoupon, Maybank reserves the right to charge the full cost or retail value of the Redemption Item(s) to the Maybank Cardmember's Account or deduct it from any Maybank account held by the Maybank Cardmember if the original Redemption eCoupon is utilised to redeem Redemption Item(s) for any reason whatsoever and howsoever
- 3.8 The entitlement to and use of Redemption Items is also subject to such other terms and conditions as may be imposed by the respective Merchant which supplied/supplies the Redemption Items. Additional terms and conditions stated in the Redemption eCoupon shall also apply.
- 3.9 Maybank reserves the right to replace, exchange, vary or substitute the Redemption Items at its sole discretion without prior notice or liability to any person.
- 3.10 A Maybank Cardmember may de-enrol from this Promotion at any time by contacting Maybank's Customer Service at 1800 629 2265 or through any other channel as may be prescribed by Maybank from time to time. De-enrolment shall take effect on the last day of the month following the month in which Maybank receives the Maybank Cardmember's de-enrolment request. Upon de-enrolment, the Cardmember's participation in the Promotion shall cease and all unredeemed benefits and privileges under the Promotion shall be automatically forfeited, without any compensation. De-enrolment is final and irreversible. Once a Maybank Cardmember has been de-enrolled from the Promotion, they will no longer be able to participate in the Promotion again.



4 General

- 4.1 Maybank shall have the sole and absolute discretion to exclude any person from participating in this Promotion without any obligation to furnish any notice and/or reason.
- 4.2 Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by the Maybank Cardmember and/or any other person by reason of, arising from or in connection with this Promotion and/or use of the Redemption eCoupon, Redemption Item, or redemption of or consumption of any services, products or facilities of any merchants or retailers, or any Redemption eCoupon being misdirected or lost and/or any transactions being processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction or for any other reasons.
- 4.3 Maybank Cardmembers hereby consent under the Personal Data Protection Act 2012 to the collection, use and disclosure of their personal data by/to Maybank and such other third party as Maybank may reasonably consider necessary for the purpose of this Promotion, and confirm that they agree to be bound by the terms of the Maybank's Data Protection Policy, a copy of which can be found on www.maybank2u.com.sg
- 4.4 Maybank's decision on all matters relating to this Promotion (including without limitation the awarding of the Redemption Items) shall be final, conclusive and binding on all participants.
- 4.5 Maybank reserves the right at its sole and absolute discretion to vary, delete or add to any of these terms and conditions from time to time, or withdraw, suspend or discontinue this Promotion at any time without notice or liability to any person.
- 4.6 In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to this Promotion, these terms and conditions shall prevail. All images of Redemption Item(s) on any collateral shall be for illustrative purposes only. The actual specifications of the Redemption Item(s) may differ from the visual used in such collaterals.
- 4.7 These terms and conditions shall be governed by the laws of Singapore and the participants in this Promotion irrevocably submit to the exclusive jurisdiction of the courts of Singapore.



- 4.8 A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms and conditions.
- 4.9 All prevailing and relevant Maybank Card terms and conditions and/or agreement, together with the Maybank TREATS Mobile App Terms and Conditions, shall apply. For full details, please visit <http://www.maybank2u.com.sg>.