



Terms and Conditions for Maybank Storytelling Session and Lucky Dip (“Promotion”)

1. The Maybank Storytelling Session (“**Event**”) is open to both new and existing customers (“**Customers**”) of Maybank Singapore Limited (“**Maybank**”).

2. The details of the Event are as follows:

Session 1	Session 2
Date: 12 September 2026 (Saturday) Time: 3.30 pm to 5.15 pm Venue: Maybank@MarineParade	Date: 19 September 2026 (Saturday) Time: 9.15 am to 10.45 am Venue: Maybank@JurongPoint

3. To register for the Event, Customers must send an SMS to Maybank prior to the Event in the format specified by Maybank. If the Customer holds an existing account with Maybank, they must use the registered mobile number for the account in Maybank’s records.

4. Limited seats are available for the Event on a first-come-first-served basis. If a Customer successfully registers for the Event, they will receive an auto-reply SMS from Maybank acknowledging receipt of the SMS and notifying them of the successful registration. Walk-in customers who are not registered for the Event are not guaranteed admission.

5. Registration is for each specified session of the Event. A successful registration for one session is not transferable to, and cannot be used for, any other sessions.

6. Customers who physically attend the Event may further receive a complimentary goodie bag (“**Goodie Bag**”) and earn a chance to participate in the Maybank lucky dip conducted at the Event (“**Lucky Dip**”) if they hold an existing Maybank Youngstarz Account or successfully open a new Youngstarz Account during the Event.

7. Each Youngstarz Account will grant one (1) Goodie Bag and one (1) chance to participate in the Lucky Dip.

8. The Goodie Bags and prizes in the Lucky Dip (“**Lucky Dip Prize**”) are available on a first-come-first-served basis and are not exchangeable for cash, credit or kind.

9. Customers shall accept the contents of the Goodie Bags and Lucky Dip Prizes (the “**Gifts**”) “as is”. Maybank is not the supplier or manufacturer of the Gifts and makes no

representation or warranty as to the quality, merchantability, or fitness for purpose of the Gifts. Maybank shall not be liable for any loss, damage, injury, or claim suffered or incurred by any person arising from the use of the Gifts or any goods and services provided by the merchant. Any disputes over the Gifts, product quality, or related services shall be resolved directly between the Customer and the relevant merchant.

10. Maybank reserves the right to vary or substitute any of the Gifts at its sole discretion without prior notice and without liability to any person.
11. Maybank reserves the right to recover the full cost or retail value of the Gifts by deducting it from the Youngstarz Account and/or any other account the Customer holds with Maybank if (i) the Youngstarz Account is voluntarily or involuntarily closed, terminated and/or suspended, (ii) it is determined by Maybank that the Customer has breached one or more of the terms and conditions governing the Youngstarz Account or the terms and conditions of this Promotion, or (iii) it is determined by Maybank that the Customer is not entitled to the Gifts for any reason whatsoever.
12. Without prejudice to any other provision of these terms and conditions, by registering for the Event:
 - (a) The Customer confirms that they agree to be bound by the terms of the Maybank's Data Protection Policy, a copy of which can be found on www.maybank2u.com.sg. Without prejudice to the generality of the foregoing:
 - (i) The Customer consents under the Personal Data Protection Act 2012 to the collection, use and disclosure of their personal data by/to Maybank and such other third party as Maybank may reasonably consider necessary for the purpose of this Promotion, including but not limited to event registration, administration and organisation, and providing related communications, as well as analytical purposes such as attendance tracking and recording for Customers.
 - (ii) The Customer acknowledges that there may be photography and audio or video recording at the Event. The Customer further consents to Maybank using and publishing their photographs, audio or videos in Maybank's internal records and for any advertisement or other forms of publicity from time to time.
 - (b) If the Customer discloses the personal data of any other individual, they provide the above consents on behalf of that individual and represent and warrant to Maybank that they are authorised by and have all necessary consents from that individual to provide such consent. The Customer shall immediately notify Maybank in writing if such consent has been withdrawn for any purpose.

13. This Promotion is not valid in conjunction with other offers, promotions, loyalty programmes or vouchers.
14. Maybank has the sole discretion to exclude any person from participating in this Promotion and Maybank's decision on all matters relating to this Promotion (including admission to the Event and eligibility for the Lucky Dip) shall be final, conclusive and binding on all customers.
15. Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by the customers and/or any other person by reason of, arising from or in connection with this Promotion and/or use of the Gifts and/or redemption of or consumption of any services, products or facilities of any merchants or retailers and/or transactions that are processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction or for any other reasons.
16. Maybank may at any time waive, either unconditionally or on such terms and conditions as Maybank deems fit in its discretion, any right it has under these terms and conditions. Any such waiver shall not preclude Maybank from exercising such rights in the future.
17. Maybank reserves the right to vary any of these terms and conditions from time to time or to suspend or terminate the Event or the Lucky Dip at any time.
18. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to this Promotion (the "**Marketing Collaterals**"), these terms and conditions shall prevail.
19. The prevailing Terms and Conditions Governing Savings Accounts, and any terms and conditions stated in the Marketing Collaterals, shall apply.
20. These terms and conditions are governed by the laws of Singapore.
21. For more details, please visit maybank.sg/youngstarzpromo for more details.

Deposit Insurance Scheme

Deposit Insurance Scheme Singapore dollar deposits of non-bank depositors are insured by the Singapore Deposit Insurance Corporation, for up to S\$100,000 in aggregate per depositor per Scheme member by law. Monies and deposits denominated in Singapore dollars under the CPF Investment Scheme and CPF Retirement Sum Scheme are

aggregated and separately insured up to S\$100,000 for each depositor per Scheme member. Foreign currency deposits, dual currency investments, structured deposits and other investment products are not insured. Information correct as of 4 September 2026
Maybank Singapore Limited (UEN: 201804195C)

Information correct as of 8 September 2026

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